

**KANTAR**



# MARS Consumer Health Study

## Summary of Content Changes: 2021 to 2022

**UNDERSTAND PEOPLE. INSPIRE GROWTH**

Section of Questionnaire	Description of Changes
Conditions - Anxiety & PTSD	<p><b>CHANGED</b> 1 condition:</p> <ol style="list-style-type: none"> <li>Anxiety – the following changes were made to align with the most recent gov't source:               <ol style="list-style-type: none"> <li>Changed from measuring "Anxiety (frequently felt anxious, nervous, or worried)" to measuring "Anxiety disorder (e.g., generalized anxiety disorder, social anxiety disorder, PTSD, OCD, phobias)"</li> <li>Will ask as "ever experienced" (previously asked as "experienced in last 12 months")</li> </ol> </li> </ol> <p><b>CUT</b> 1 condition:</p> <ol style="list-style-type: none"> <li>Post-Traumatic Stress Disorder (PTSD). Condition is considered a type of Anxiety Disorder</li> </ol>
Conditions - Cardiovascular/Heart	<p><b>ADDED</b> 1 condition:</p> <ol style="list-style-type: none"> <li>Heart Failure</li> </ol> <p><b>CUT</b> 1 condition:</p> <ol style="list-style-type: none"> <li>Other cardiovascular or heart disease</li> </ol> <p><b>CHANGED</b> from "Coronary Artery Disease/CAD" to "Coronary Heart/Artery Disease" to align with most recent gov't source.</p> <p><b>ADDED</b> new Q for those who have treated a cardiovascular condition with surgery:</p> <p><i>What coronary surgeries or procedures have you had?</i></p> <ol style="list-style-type: none"> <li>Angioplasty or stent implant</li> <li>Bypass</li> <li>Heart valve replacement/repair</li> <li>Pacemaker implant</li> <li>Other</li> </ol>
Conditions - Eye Disease or Vision Issues	<p><b>ADDED</b> 2 conditions:</p> <ol style="list-style-type: none"> <li>Astigmatism</li> <li>Myopia ("nearsighted", the ability to see close objects more clearly than distant objects)</li> </ol> <p><b>ADDED</b> new custom treatment "Prescription lenses (contacts or glasses)." Asked if selected any eye disease/condition (e.g., Astigmatism, Myopia, Cataracts, etc.)</p>
Conditions - Lupus	<p><b>ADDED</b> "Lupus" to "Condition Severity" question: <i>How would you rate the severity of your Lupus?</i></p> <ol style="list-style-type: none"> <li>Mild</li> <li>Moderate</li> <li>Severe</li> </ol>
Conditions - Skin	<p><b>ADDED</b> 1 condition:</p> <ol style="list-style-type: none"> <li>Alopecia Areata (an autoimmune disorder that causes sudden hair loss)</li> </ol>

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<p>Point of Care - Information Sources</p>	<p><b>CHANGED</b> response options for Q (note: green text is new for 2022):</p> <p><i>How much do you value each of the following as a source for healthcare information?</i></p> <p><b>HEALTHCARE PROVIDERS</b>            Alternative/holistic medical practitioners            Doctors            Nurses/Physician Assistants            Pharmacists</p> <p><b>INFORMATION IN THE DOCTOR'S OFFICE OR HOSPITAL</b>  <b>NEW/COMBINED:</b> Magazines in a doctor's office or hospital  <b>CUT/COMBINED:</b> General magazines in a doctor's office/waiting room and Health-related magazines in a doctor's office/waiting room            Health-related television programs or digital screens in a doctor's office or hospital            Brochures, posters, other health education materials in a doctor's office or hospital            Digital educational materials provided by a doctor or hospital (e.g., video links, digital brochures)  <b>CUT:</b> Tablet computer in the exam room</p> <p><b>IN-STORE/RETAIL INFORMATION</b>  <b>NEW:</b> Printed brochures or other take-home health materials from a pharmacy  <b>CUT:</b> Ads/brochures/magazines in pharmacies  <b>CUT:</b> In store radio, TV or video  <b>CUT:</b> Medication packaging/labels</p>
<p>Telemedicine - How Used/How Plan to Use in the Future</p>	<p><b>OLD:</b> Thinking only about your telemedicine/virtual or online doctor visits in the <b>last 12 months</b>, which of these describes the purpose of the appointments?            and  <b>Going forward</b>, for what purposes would you be most likely to continue using telemedicine/a virtual or online doctor visit instead of an in-person appointment?</p> <p><b>NEW:</b> For what purposes are you most likely to <b>continue or consider using</b> telemedicine/a virtual or online doctor visit instead of an in-person appointment?</p> <ol style="list-style-type: none"> <li>1. Counseling/therapy session</li> <li>2. Discuss non-urgent concerns about an existing condition or treatment plan</li> <li>3. Discuss test or lab results</li> <li>4. Follow-up appointment after a procedure or surgery</li> <li>5. Get a new prescription</li> <li>6. Renew/refill a prescription &lt;ANCHOR&gt;</li> <li>7. Looking for a diagnosis for symptoms I was experiencing</li> <li>8. Referral for a specialist</li> <li>9. Routine visit or annual check-up</li> <li>10. Urgent care</li> <li>11. Other purpose</li> </ol>

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COVID-19 Insights	<p><b>ADDED</b> 1 new response option to Vaccines had in last 12 months: 1. COVID-19</p> <p><b>CUT</b> 1 response option from Attitudes &amp; Opinions about COVID-19: 1. Until a vaccination is available to everyone, I will continue social distancing</p> <p><i>Which of these, if any, are you doing as a result of COVID-19?</i></p> <p><b>ADDED</b> 1 response option: 1. Using telemedicine/virtual or online doctor visits instead of in-person appointments</p> <p><b>CUT</b> 2 response options: 1. Putting off seeking diagnosis or treatment for non-COVID-19 symptoms 2. Stockpiling prescription refills or other medications</p>
Attitudes & Opinions - Doctors & Treatments	<p><b>ADDED</b> 1 response option: 1. I feel that my doctor listens to my concerns and input about my health or treatment plans</p>
Attitudes & Opinions - Mobile Health & Wearables	<p><b>ADDED</b> 1 response option: 1. Using a home-based or mobile monitoring device that sends health data (vital signs, blood sugar levels, etc.) to my doctor would help them make better decisions about my health</p> <p><b>CUT</b> 3 response options: 1. Using an app to share my personal health/fitness data with my doctor or others would motivate me 2. I would be willing to use a mobile app offered by my insurance health plan 3. I prefer using apps instead of websites when I want health-related information or tools</p>
Attitudes & Opinions - Healthcare Advertising	<p><b>CUT</b> 1 response option: 1. The pharmaceutical healthcare information at my doctor's office is credible and useful</p>
Attitudes & Opinions - Personal Health	<p><b>ADDED</b> 1 response option: 1. My condition is never far from the forefront of my mind</p> <p><b>CUT</b> 1 response option: 1. I always try to eat healthy foods and maintain a balanced diet</p>
Publications - Magazine Websites	<p><b>COLLAPSED</b> response categories:</p> <p><b>OLD</b></p> <ol style="list-style-type: none"> <li>1. 1+ times per day</li> <li>2. 2-3 times per week</li> <li>3. 2-3 times per month</li> <li>4. 1 time per month</li> <li>5. Less than 1 time per month</li> <li>6. No visits in last 6 months</li> </ol> <p><b>NEW</b></p> <ol style="list-style-type: none"> <li>1. Daily</li> <li>2. Weekly</li> <li>3. Monthly</li> <li>4. Less than 1 time per month</li> <li>5. No visits in last 6 months</li> </ol>

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Publications - Consumer Magazines	<p><b>CUT</b> 13 magazines:</p> <ol style="list-style-type: none"> <li>1. Cooking with Paula Deen</li> <li>2. Diabetes Forecast</li> <li>3. Diabetic Living</li> <li>4. First for Women</li> <li>5. Guideposts</li> <li>6. Marie Claire</li> <li>7. Psychology Today</li> <li>8. The Saturday Evening Post</li> <li>9. Scientific American</li> <li>10. Sunset</li> <li>11. This Old House</li> <li>12. WebMD Magazine</li> <li>13. Woman's World</li> </ol> <p><b>SUPPRESSED</b> 7 magazines due to ceasing print publication during MARS fielding (magazine websites for these titles were reported):</p> <ol style="list-style-type: none"> <li>1. Eating Well</li> <li>2. Entertainment Weekly</li> <li>3. Health</li> <li>4. InStyle</li> <li>5. Parents</li> <li>6. People en Español</li> <li>7. Shape</li> </ol>
Television - Streaming Services or Apps	<p><b>CHANGED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. CBS All Access changed to "Paramount+ (formerly CBS All Access)"</li> </ol>
Television - Genres	<p><b>CHANGED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. Comedy - Variety (e.g., America's Funniest Home Videos, SNL) changed to "Comedy - Variety/Sketch (e.g., America's Funniest Home Videos, SNL)"</li> </ol>
Television - Networks	<p><b>CHANGED</b> 6 response options:</p> <ol style="list-style-type: none"> <li>1. GSN to "Game Show Network (GSN)"</li> <li>2. Combined separate Hallmark networks into one response item: "Hallmark (e.g., Hallmark Channel, Hallmark Movies &amp; Mysteries)"</li> <li>3. ION Television to "ION"</li> <li>4. Combined separate Lifetime networks into one response item: "Lifetime or LMN"</li> <li>5. WGN America to "NewsNation (formerly WGN America)"</li> <li>6. Science to "Science Channel"</li> </ol> <p><b>SUPPRESSED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. NBCSN</li> </ol>
Internet & Mobile - Health Online Activities	<p><b>CUT</b> 2 response options:</p> <ol style="list-style-type: none"> <li>1. Looked for alternative (non-medical) treatments or home remedies</li> <li>2. Purchased an at-home medical testing kit (e.g., food sensitivity, STD, COVID-19)</li> </ol> <p><b>MOVED</b> 1 response option to Sports &amp; Leisure:</p> <ol style="list-style-type: none"> <li>1. Participated in virtual workout or fitness sessions (e.g., Peloton, Zoom workout class, YouTube exercise video)</li> </ol>
Internet & Mobile - Websites	<p><b>ADDED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. whattoexpect.com</li> </ol> <p><b>CUT</b> 2 response options:</p> <ol style="list-style-type: none"> <li>1. arthritis.org</li> <li>2. hellogiggles.com</li> </ol> <p><b>SUPPRESSED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. diabetesselfmanagement.com</li> </ol>

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Internet & Mobile - Website Visitation & Frequency	<p><b>COLLAPSED</b> response categories:</p> <p><b>OLD</b></p> <ol style="list-style-type: none"> <li>1. 4+ times per day</li> <li>2. 2-3 times per day</li> <li>3. 1 time per day</li> <li>4. 2-3 times per week</li> <li>5. 2-3 times per month</li> <li>6. 1 time per month</li> <li>7. Less than 1 time per month</li> <li>8. No visits in last 6 months</li> </ol> <p><b>NEW</b></p> <ol style="list-style-type: none"> <li>1. Daily</li> <li>2. Weekly</li> <li>3. Monthly</li> <li>4. Less than 1 time per month</li> <li>5. No visits in last 6 months</li> </ol>
Sports & Leisure	<p><b>ADDED</b> 1 response option:</p> <ol style="list-style-type: none"> <li>1. Virtual workout or fitness sessions (e.g., Peloton, YouTube exercise video)</li> </ol>
Personal Beliefs or Ideology	<p><b>ADDED</b> new Q:</p> <p><i>Generally speaking, where would you place yourself on the following scale in terms of your personal beliefs or ideology?</i></p> <ol style="list-style-type: none"> <li>1. Very liberal</li> <li>2. Somewhat liberal</li> <li>3. Moderate</li> <li>4. Somewhat conservative</li> <li>5. Very conservative</li> <li>6. Not sure/Decline</li> </ol>
Drug Brands – Updates	<p>High Cholesterol</p> <ol style="list-style-type: none"> <li>1. <b>CHANGE:</b> Rx drugs are now presented/categorized as Statins and Non-statin medications.</li> </ol> <p>Type 2 Diabetes</p> <ol style="list-style-type: none"> <li>1. <b>ADDED</b> Rybelsus</li> <li>2. <b>CUT</b> Toujeo</li> </ol> <p>Women's Health – Birth Control</p> <ol style="list-style-type: none"> <li>1. <b>ADDED</b> Annovera (ring)</li> <li>2. <b>ADDED</b> Kyleena IUD</li> <li>3. <b>CUT</b> Xulane (patch)</li> <li>4. <b>CUT</b> Yaz</li> </ol>
Drug Brands – New Rx	<p><b>ADDED</b> new condition-specific Rx brands for Anaphylaxis/Severe allergy:</p> <ol style="list-style-type: none"> <li>1. Adrenaclick</li> <li>2. Symjepi</li> </ol>
Drug Brands – Cut Rx	<p><b>CUT</b> various condition-specific Rx brands based on low intab counts over multiple years or if the drug was discontinued:</p> <p>Multiple Sclerosis</p> <ol style="list-style-type: none"> <li>1. Rebif</li> <li>2. Tysabri</li> </ol> <p>Obesity</p> <ol style="list-style-type: none"> <li>1. Contrave</li> </ol>